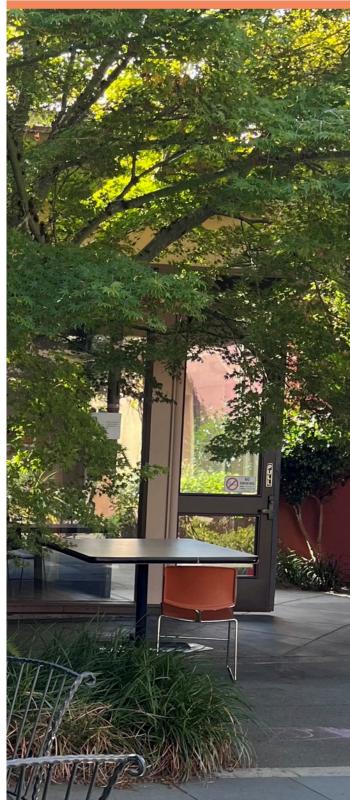


ANNUAL REPORT 2023-2024



#### 2023-2024 AT LITERACY SOURCE

Dear Supporters,

As we reflect on the past year at Literacy Source, we are filled with a profound sense of accomplishment and gratitude. The journey through this school year has been marked by significant growth and transformation, both for our students and our agency.

Throughout the year, the demand for our classes surged. Many reaching full capacity and had long waiting lists. This growth was particularly notable in ESOL Level 1, reflecting the influx of new immigrants, refugees, and asylees to the Seattle area. These trends highlight the urgent need for expanded support in adult education within our region.

In response to this demand, we took meaningful steps to enhance our offerings and support structures. We added a second digital literacy class, ensuring that ESOL Level 1-3 students could gain the essential computer skills required for participation in other courses. We also successfully introduced more beginner-level classes by restructuring a combined 2/3 class into separate levels to provide a more differentiated learning experience for our students.

We are proud to report that our student enrollment increased by over 200 individuals this year. The achievements of our students, as detailed in this report, are a testament to the hard work and dedication of everyone involved.

By the end of the school year, we were on the cusp of securing a new location for our programs. Fortunately, we were able to remain in our current space while carefully searching for the right new home. We are excited about our future move to a new site in Lake City, which is located in a shared building with other nonprofit organizations. This new space represents a promising opportunity for the next chapter of our growth, and we look forward to sharing more details with you in the coming year.

We are deeply grateful for your continued support and partnership. Your commitment has been instrumental in our efforts to provide adults with the foundational literacy skills needed to thrive in their educational pursuits, career opportunities, and personal goals. Together, we are making a significant impact and creating a more hopeful future for our community.

Thank you for being an integral part of our journey. We look forward to continued growth and success in the year ahead.

Warm regards,

Cat Howell Cat Howell Shira Rosen
Co-ED, Educational Director Co-ED, Managing Director

IC Howell

Shira Rosen

Marian Dayao **Board Chair** 

I M. Dayas

# **OVERVIEW**

#### WHAT WE DO

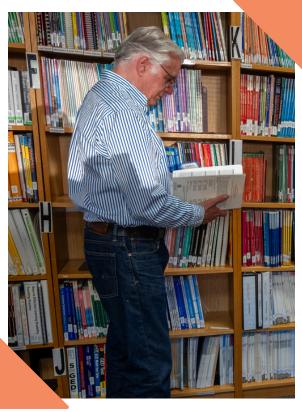
Literacy Source makes it possible for adults to gain the basic literacy skills they need in order to succeed in school, to find a job, to achieve life goals, and to create a better, more hopeful future.

#### **MISSION**

Literacy Source
partners with adults
working to gain skills and
education to create new
opportunities for
themselves, their families,
and the community.

#### **VALUES**

Lifelong Learning
Equity
Inclusion
Collaboration
Integrity
Celebration



Luis, a current student reading a book in the library.

"It's very accessible for us. We are working, we are parents... the people I talk to, they are very happy about having found Literacy Source."

current student

# STUDENT DEMOGRAPHICS

882
STUDENTS SERVED AT OUR CENTER AND 3
PARTNER PROGRAMS

TOTAL LANGUAGES SPOKEN BY OUR STUDENTS

19-90

AGE RANGE OF STUDENTS SERVED

TOP 5 LANGUAGES:
SPANISH
MANDARIN
AMHARIC
TIGRINYA
OROMO



Two students reading library books and drinking tea.

# STUDENT ACHIEVEMENTS

"Learning English can help people who immigrate here to let them be capable of taking care of themselves on their own... help them to be independent."

Claire, student

70%
OF STUDENTS SAW
OVERALL LITERACY
GAINS

83%
STUDENT CLASS
COMPLETION RATE



Claire, a current student speaking at the Breakfast Fundraiser.

Photo by Mark Malijan 46,286

HOURS STUDENT
SPENT IN CLASS OR IN
TUTORING SESSION

STUDENTS EARNED U.S. CITIZENSHIP

# VOLUNTEER HIGHLIGHTS

VOLUNTEERS DONATED THEIR TIME AND TALENTS

8,441
HOURS VOLUNTEERED

"I understood how difficult it is for adults, like my parents, who need to gain some English skills to take care of themselves and their families or find more opportunities in the community. Thus, I chose to volunteer at Literacy Source to give back to the community."

Jenny, volunteer



A tutor and two students reading together at a table.

# DIGITAL ACHIEVEMENTS

94 **CHROMEBOOKS LOANED TO STUDENTS**  27

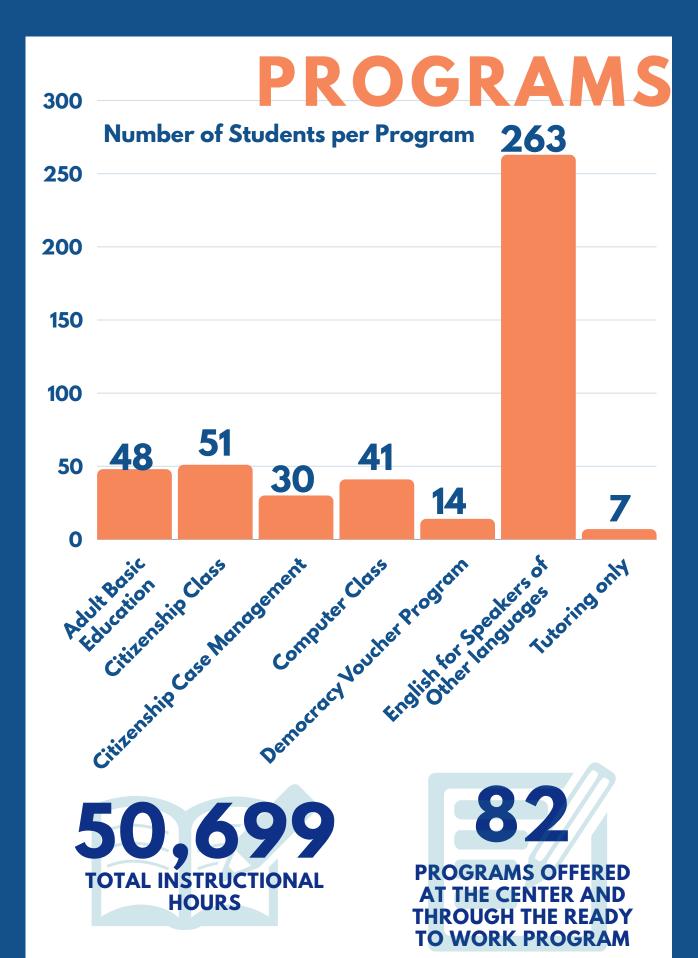
**INTERNET HOTSPOTS LOANED TO STUDENTS** 



Maria, a current student working on a Chromebook.

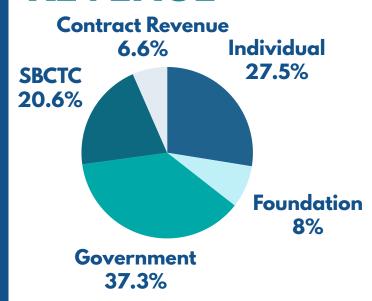
I've been consistently impressed by our learner's tenacity... I've seen people who had never used a computer before become some of the fastest at completing tasks in class. I've also seen how, as they learn, they start to help each other and share the knowledge.

Alida, instructor

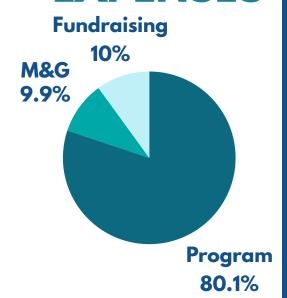


# FINANCIAL

#### **REVENUE**



### **EXPENSES**



#### **TOTAL AMOUNT**

\*rounded to the nearest dollar amount

REVENUE		<b>EXPENSES</b>	
SOURCE	<b>AMOUNT</b>	SOURCE	<b>AMOUNT</b>
Individual Giving	\$ 394,903	Program	\$1,204,389
Foundation Grants	\$ 115,000	Fundraising	\$150,406
State Board for Community & Technical Colleges	\$ 295,516	Management General	\$148,303
Other Government Grants	\$534,369		
Contract Revenue	\$ 94,102		

**TOTAL** \$1,433,890

**TOTAL** \$1,503,098

# Thank you for your support this year!



Group picture of Literacy Source staff at the Breakfast Fundraiser.

Photo by Mark Malijan

# - Literacy Source